



As part of our commitment to providing you with the best possible healthcare experience, we are excited to announce an important update to our communication system. Starting **January 1, 2024**, we will be transitioning to a secure and efficient patient communication process using our current patient portal software, [MyPatientVisit](#). This change is aimed at enhancing the security of your personal health information (PHI) and streamlining the communication process between you and our providers at our medical practice.

All patient communication, including but not limited to medication refills, appointment rescheduling, sending messages to your CCSD provider, uploading essential documents (insurance cards, valid government-issued IDs), medical record requests, and any other pertinent information/documents will now need to be conducted through the [MyPatientVisit](#) Patient portal. Here are the key points to note:

#### MyPatientVisit Patient Portal:

- To access the portal, please visit [MyPatientVisit](#).
- If you are a New Patient to our practice and or have not yet registered for the portal, instructions for registration will be sent to your registered email address. If you encounter any issues, our support team is ready to assist you.

#### Scheduling Appointments:

- You can continue to schedule appointments through the following channels:
  - Call our main office line: [312-245-9965](tel:312-245-9965) (option 2 for scheduling).
  - Text us at 312-245-9965.
  - Online booking [through our website](#)

Please note, our previous email method of communication ([info@chicagodermatology.com](mailto:info@chicagodermatology.com)) is no longer being monitored. An automated response will be sent to the sender informing them they will have to message via [MyPatientVisit](#) in their patient portal. Should they need a more immediate response, they will need to contact our office at [312-245-9965](tel:312-245-9965) option 2 to speak to a receptionist.

We understand that changes like these may take some getting used to, but we believe that this transition will ultimately result in a more seamless and secure patient experience. If you have any questions or need assistance with the MyPatientVisit portal, please don't hesitate to reach out to our support team at 312-245-9965 option 2 to speak with a receptionist.

Thank you for your understanding and cooperation as we work to improve our services for you. We appreciate the opportunity to continue serving your healthcare needs.

Chicago Cosmetic Surgery and Dermatology S.C.

Office Line: [312-245-9965](tel:312-245-9965)

Office Fax: 312-245-9964

<https://chicagodermatology.com/>